



**D-003-2041001**

Seat No. \_\_\_\_\_

**B. Sc. (I.T.) (Sem. I) (CBCS) (W.E.F. 2019)**

**Examination**

**August - 2022**

**Scientific Technical Communication Skill**

Time :  $2\frac{1}{2}$  Hours]

[Total Marks : 70

1 Define communication and discuss importance and scope of technical communication. 14

**OR**

1 Explain the various elements involved in the process of communication. 14

2 Discuss forms, merits and demerits of oral communication. 14

**OR**

2 What is verbal communication? Discuss its advantages and disadvantages. 14

3 Discuss vertical and horizontal communication in detail. 14

**OR**

3 'Action speaks louder than words.' Explain the statement with reference to non verbal communication. 14

4 Discuss various types of listening in detail. 14

**OR**

4 Explain barriers to listening in detail. 14

5 Write short notes on any two : 14

- (1) Proxemics
- (2) Body language
- (3) Importance of interpersonal skills
- (4) Grapevine communication